

WARRANTY CLAIM FORM

THIS SECTION TO BE COMPLETED BY THE DEALER

Dealer: _____

Branch and Contact Name: _____

Name: _____ Signature: _____

Purchase Date: _____ Date Commissioned: _____

Machine Make _____

Machine Model Number _____ Machine Serial Number _____

Hours of Use _____

CUSTOMER DETAILS

Name: _____

Address: _____

Contact Name _____ Phone Number _____

Email Address: _____

FULL DESCRIPTION OF FAULT (FAULTY IS NOT ACCEPTABLE)

Please attach photos/video of item/machine

PART NUMBERS REQUIRED IF KNOWN

PLEASE NOTE

- The claim will be assessed by Ben Wye Engineering to determine if it will be approved. This may take up to 5 working days from when Ben Wye Engineering is first notified of the problem and proof of product failure is supplied.
- If the Warranty claim is approved, a claim number will be issued to the Dealer.
- Any work commenced without approval from Ben Wye Engineering and without a claim number will NOT be covered by Warranty. Repairs must be made by Ben Wye Engineering or an authorised dealer. Ben Wye Engineering will not approve invoices sent for repairs that have not been previously approved.
- Travel and freight charges associated with the processing of the warranty claim will not be covered by Ben Wye Engineering and is the responsibility of the owner/purchaser.

Name: _____ Signature: _____ Date _____

BEN WYE ENGINEERING USE ONLY

Date Received: _____ Inspected By: _____

Date Inspected _____ Warranty Approved: Yes No

Credit Note Required _____ Replacement Part Req: _____

Warranty Claim No. _____