

# 3 YEAR WARRANTY

**PLEASE READ CAREFULLY AS THIS WARRANTY CONFERS IMPORTANT AND VALUABLE LEGAL RIGHTS**

**Ben Wye Engineering & Design Pty Ltd (BWE) prides itself on its superior design and engineering capabilities, and takes pleasure in giving the following warranty.**

BWE warrants to the original purchaser that it will for a period of two years repair or replace, without charge for parts or labor, any defects in materials or workmanship. To qualify, you must ensure that the original purchaser has registered the product (<https://benwye.com.au/warranty/>) with BWE&D within 14 days of delivery to end-user.

**This warranty does NOT cover or apply to:**

- repair or replacement of items not used as designed and intended, or used under abnormal service conditions
- common wear or consumable items such as blades, skids, tyres, oil seals, etc.
- subsequent purchasers or owners
- dealer penalty rates or travel time.

**Cover under this warranty – PRO Series Slashers Only**

- is limited to the replacement of any defective parts by BWE and installation by the authorised dealer, and
- where an item has already previously been replaced under warranty, it applies only for the remainder of the 3-year period from the original purchase.

**An item or product will not be covered by this warranty where in BWE's judgement it has been:**

- misused or damaged by accident or by lack of normal maintenance or care
- repaired in a way that adversely affects its performance or reliability
- not properly or normally maintained including proper lubrication, oil levels, grease points, care of PTO shafts etc.

**The warranty does not extend to or cover any losses or damage such as:**

- loss of productivity
  - crop loss
  - inconvenience, down time or delays
- or any other consequential loss or damage.

**No warranty claim will be accepted unless or until:**

- a) the item is returned at the owner's cost to the original dealer or place of purchase;
- b) the claim is reported to BWE through the original dealer from which purchase was made; and
- c) BWE gives its approval for the replacement or repair work to proceed under warranty.

This warranty is given by Ben Wye Engineering & Design Pty Ltd of 1170 Greenhill Road, Uraidla SA 5142, phone 08 8390 3664 or email [info@benwye.com.au](mailto:info@benwye.com.au).

**If you are purchasing goods as a consumer:**

- the benefits to you given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates, and our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL); and
- you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods failed to be of acceptable quality and the failure does not amount to a major failure.

